# Sun StorEdge™ L700 Tape Library

# **Just the Facts**



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# Positioning



Figure 1. Sun StorEdge™ L700 tape library

### Introduction

The growing complexity of heterogeneous distributed systems and the extremely rapid growth of enterprise-wide requirements are causing considerable interest in data center class solutions for backing up, restoring, and archiving data. Stemming from this rapid growth is the need for tape libraries with more than 500 cartridges and tens of terabytes (TB) of native storage capacity. As the highest capacity tape library currently offered by Sun, the Sun StorEdge<sup>™</sup> L700 tape library effectively addresses growing data volumes as well as customer concerns about the accessibility and integrity of business-critical data.

This library is available with 9840, LTO, or DLT 8000 drive technology. The Sun StorEdge L700 tape library with 9840 and LTO drives is not meant to be a competitive product to the Sun StorEdge L700 tape library with DLT 8000. In fact, they are complementary products, as the 9840 provides fast access to date, and the LTO offers high capacity and transfer rate.

A summary of these technologies is delineated in the following table.



Feature	Sun StorEdge L700 Tape Library Configured with 9840	Sun StorEdge L700 Tape Library Configured with DLT 8000	Sun StorEdge L700 Tape Library Configured with LTO			
Maximum Number of Drives	12	20	20			
Maximum Native Throughput	120 MB/sec. <sup>1</sup>	120 MB/sec.	300 MB/sec.			
Maximum Number of Data Cartridge Slots	678	678	678			
Number of Diagnostic and Cleaning Cartridge Slots	12	12	12			
Maximum Native Capacity	13.8 TB	27.6 TB	67.8 TB			
1. Theoretically, the 0840 tape drive has a maximum native throughout of 10 MR/sec. Sun is twoically experiencing 0 MR/sec.						

1. Theoretically, the 9840 tape drive has a maximum native throughout of 10 MB/sec. Sun is typically experiencing 9 MB/sec. to 9.5 MB/sec. transfer rates.

# Storage Management Systems

Today, tape libraries are sold as a collection of tapes organized to perform backup and archival tasks. With increasing numbers of tape libraries and a higher demand for backup and archival solutions in mission-critical environments, automated tape backup solutions have a number of requirements:

#### • Quicker access to data

In today's competitive marketplace, it is essential that customers and businesses access backed up data more quickly.

• Reliability

Accurate storage and retrieval of data that has been backed up and archived.

• System availability

Many organizations run 24 hours a day, 7 days a week. In these environments, it is imperative for data that has been backed up to be available on demand.

• Management of large amounts of data

Users are generating more data than ever before. Organizations need a method for organizing data (through activity) such that data reliability is maintained.

• Simplified administration

Monitoring a large number of tapes can be daunting and challenging. System administrators require simplified administration when backing up their data to free up time for more important tasks.

• Integration

Hardware and software must fit seamlessly into existing customer server and client environments.

# **Choosing a Storage Solution**

There are many factors to consider in choosing a storage solution, beginning with an evaluation of the computing environment.

• Access time: Access time affects how quickly customers and employees can access backed up information and data.



- **Performance:** Performance is the speed of transfer of data to the backup system and how fast data backups can be completed. System and media performance must be compatible.
- **Capacity:** Capacity is the amount of data that can be stored. Compression algorithms, which increase media capacity and data transfer rate, are available for several technologies.
- Economics: The economics of a storage solutions are measured in the cost per unit of storage in gigabytes, the cost and time it takes to transfer data (cost per hour per GB or TB), and the capital cost for equipment, hardware, or software.
- Availability of robotic mechanisms: Robotic mechanisms that can handle multiple cartridges increase storage capacity and offer unattended operations.
- **Media stability:** Storage media stability determines the length of time data is readable from stored files.
- **Standards:** Standard form factors and formats help ensure backward compatibility between older files and current drives.

### **Key Messages**

- Key component of a complete tape backup solution: Combined with Sun Enterprise<sup>™</sup> or Sun Fire<sup>™</sup> servers and software (such as VERITAS NetBackup and Solstice Backup<sup>™</sup> software), the Sun StorEdge L700 tape library is an essential part of a complete tape backup solution for data center environments.
- Quick access time: 9840 technology used in the Sun StorEdge L700 tape library changes the rules of archiving by allowing fast information retrieval. The maximum access time is under 25 seconds. This is especially advantageous for hierarchical storage management (HSM) environments.
- Largest capacity tape library that Sun offers: With LTO technology, this library has a maximum native capacity of 67.8 TB.
- **Investment protection:** Sun offers this library with 9840, DLT, and LTO technologies, thus supporting customers' investments in either of these technologies. In addition, customers can use data already backed up on DLT 4000, DLT 7000, and DLT 8000 media in this library.
- Heavy-duty tape library for enterprise applications in mission-critical environments: At the high end of Sun's tape library line, the Sun StorEdge L700 tape library allows customers to backup databases as large as 3.5 TB overnight.
- High performance, reliability, and availability: Hot-pluggable and redundant components afford outstanding performance, reliability, and availability.
- **Outstanding quality:** Sun has an extremely rigorous qualification testing and design collaboration process.
- **Manageability:** The Sun StorEdge L700 tape library can be monitored from anywhere on the network with library monitoring software via the additional Ethernet port provided for out-of-band monitoring.
- **One-stop shopping:** Besides hardware and software, Sun offers free installation for the Sun StorEdge L700 tape library (worldwide).
- **Mixed media:** The Sun StorEdge L700 tape library supports different drive technologies (DLT 8000, 9840, and LTO) operating within the unit at the same time.



# **Product Availability**

The Sun StorEdge L700 tape library is currently available.

Note that there is limited availability of the Sun StorEdge L700 tape library in certain areas of the world. For more information, contact a Sun services representative.

### **Target Users**

- High-availability applications, 24x7 operations
- **Data centers:** The small footprint coupled with a scalable configuration and a choice of 9840, LTO, or DLT 8000 drives makes the Sun StorEdge L700 library an ideal solution for customers who have limited resources and need to accommodate growth in the near future.
- **Telco:** Flexibility of a small footprint solution; easily enables multiple distributed backup solutions in a multi-tier environment.
- **Manufacturing:** Offers an enterprise-class database backup solution for Oracle, Sybase, Baan, and so on, at a departmental price, with quick restore times and outstanding availability.
- **Government and education:** Ability to secure the latest enterprise-class technology at a departmental price.

# **Target Markets**

Industry/Customer	Key Features to Highlight
ISPs	Small footprint library
Banking, Medical, Finance, and Insurance	Cost competitive entry point to mission-critical back-up solutions
Retail and Distribution	Large database back-up capabilities
Oil and Gas	Remote site backups
Government and Military	Remote site backups, as well as departmental price into an enterprise class product for mission-critical applications

### **Product Family Placement**

Because the optimal choice of a secondary storage system depends on customer requirements and sensitivities, Sun offers a family of solutions to help customers make the best choice for their specific requirements and sensitivities. Sun's tape library offerings include the following (note that all capacities listed are native):

- Sun StorEdge L9 tape autoloader (360-GB DLT1 or DLT 8000, 900-GB LTO library)
- Sun StorEdge L20/40/60 tape library (800-GB to 2.4-TB DLT 8000, 2-TB to 6-TB LTO library)
- Sun StorEdge L1000 tape library (1.2-TB DLT 8000 library)
- Sun StorEdge L180 tape library (3.48-TB 9840, 6.96-TB DLT 8000, 17.4-TB LTO, or multimedia library)
- Sun StorEdge L700 tape library (13.8-TB 9840, 27.6-TB DLT, 67.8-TB LTO, or multimedia library)



### Internationalization and Localization

The documentation provided with the Sun StorEdge L700 tape library is scheduled to be localized into the following five languages in Q3FY00: French, Japanese, Korean, Simplified Chinese, and Traditional Chinese. The operator panel is in English only.

### **Free Installation**

Installation is free with the purchase of the Sun StorEdge L700 tape library. However, a site survey and several checklists need to be completed, reviewed, and approved a MINIMUM of 15 business days prior to delivery of the unit to the customer's site. Information regarding this entire process can be found at http://scope.central.

# FC-Tape Phase I Configurations Support Matrix

Feature	Specifications	
Backup Software	<ul> <li>Solstice Backup 6.1</li> <li>VERITAS NetBackup 3.4 with patch 110539-05</li> </ul>	
Driver Stack	Sun StorEdge Network Foundation Software, Phase IVg+ • 111095-03 • 111096-03 • 111097-03 • 111412-03	
Host Bus Adapters	<ul> <li>PCI single-port Fibre Channel HBA (X6799A)</li> <li>PCI dual-port Fibre Channel HBA (X6727A)</li> <li>cPCI dual-port Fibre Channel HBA (X6748A)</li> <li>SBus dual-port Fibre Channel HBA (X6757A)</li> </ul>	
Operating Systems	Solaris 8 Operating Environment, Update 4 FCS (4/2001)	
Platforms	<ul> <li>Sun Fire 280R, V880, 3800, 4800, 4810, 6800, and 15000 servers</li> <li>Sun Enterprise 220R, 250, 420R, 450, 3500-6500, and 10000 servers</li> <li>Ultra<sup>™</sup> 2, 5, 10, 60, and 80 workstations</li> <li>Sun Blade<sup>™</sup> 100 and 1000 workstations</li> </ul>	
Switches	SANBox 16-port, Firmware 3.03.51	
Tape Drives (native FC-AL)	STK 9840FC (see Note)	
Tape Libraries (native FC-AL)	STK L180/L700 (see Note)	
<b>Note:</b> Refer to the DPE Firmware Levels matrix at http://rmqual.ebay/Qual_Docs/Data_Protection_Prod_Supp_Matrix_3.0.pdf		



# **Typical Applications**

• Backup for active-use databases ranging from 9.1 to 67.8 TB

To enable capacity for multiple backups of data — daily, weekly, and monthly — tape capacity should be configured for at least three to five times the capacity of on-line storage.

- Archival
- Hierarchical storage management (HSM)
- Quick information retrieval

### Software Compatibility

The Sun StorEdge<sup>™</sup> L700 tape library is supported by VERITAS NetBackup software, Solstice Backup<sup>™</sup> software, and many other storage management software applications including:

- Oracle (including Oracle on Microsoft Windows NT)
- Informix
- SAP
- Microsoft Exchange
- Microsoft SQL server
- Lotus Notes on Microsoft Windows NT and on SPARC<sup>™</sup> systems
- Sybase

### **Ease of Management**

Also available in the Sun StorEdge L700 library is library monitoring software. This monitoring software utilizes the Ethernet network port and web server built into the Sun StorEdge L700 tape library. The monitoring software is out-of-band, in that it is fully independent of the library SCSI control path, the data SCSI path, and the server(s) to which the library is connected.



The Sun StorEdge<sup>™</sup> L700 tape library includes a number of features that makes it especially well-suited to data center environments. They include:

- Hot-plug drives and power supplies for outstanding RAS features
- 13U of 19-inch rack space
- 9840 tape technology helps decrease access times and increase data transfer rates
- LTO technology enables the largest amount of capacity in this library
- Java<sup>™</sup> technology-based web server for monitoring and diagnosis allows the library to remain competitive in the long run, thus protecting customers' investments
- A highly accessible load port, via software or front panel
- Tapes drives (and their data cartridges) can be shared by multiple hosts in FC tape environments

### **Highly Reliable Robotic Technology**

The Sun StorEdge L700 tape library uses advanced rotational robotics, which uses a rotational mechanism for horizontal positioning. The unit needs no adjustments or lubrication, and is designed for a cycle life of over 1 million cycles.

**Notes:** If the controller fails, the library is considered non-functional. Since the robotics controller communicates with the robot and all functional controls and calibration values are held on that board, the library is "dead" to the outside world (even in a manual mode) if a failure occurs.

There is no command line interface available for manipulating the robotic arm.

# LTO Technology Overview

LTO technology was created through the joint efforts of Seagate, IBM, and HP to address specific customer requirements in the high-capacity, high-performance segment of the tape marketplace. Based on 0.5-inch linear recording technology, the Ultrium format offers users a clear choice in high-capacity, high-performance tape solutions by delivering on the promises of a credible four-generation roadmap, an open format approach to the market, and solutions designed to meet data protection requirements both today and into the foreseeable future.

The Ultrium format has enjoyed broad early adoption for a number of reasons including:

- 1. Being the only open format in midrange tape market; multiple manufacturers produce technologically independent products that are tested rigorously to help ensure data interchange between the mechanisms
- 2. Broad support from automation and system OEM manufacturers
- 3. A proven ability to meet the growing demands placed on backup technology from both a capacity and performance standpoint



Some of the primary advantages of the Ultrium format include:

- Compared to other formats, the Ultrium format is the fastest available, with a format potential data rate of up to 40 GB compressed and an actual product data rate of 30 to 32 MB per second.
- Compared to DLT, SDLT, AIT, and Mammoth, the Ultrium format is the only format that is a true open format, bringing all the associated benefits to the reseller and user.
- Compared to SDLT, the Ultrium format provides a much lower logical adoption risk as the enabling technologies of the Ultrium format are evolutionary (or field proven) in nature while SDLT technology are revolutionary (new and unproven).
- The Ultrium format is backed and supported by Seagate, IBM, and HP as well as the major media manufacturers. No other format offers such broad support.

For more detailed technical information on the Ultrium format of LTO technology, visit the LTO Program web site at http://www.lto-technology.com.

### **Digital Linear Tape Technology Overview**

Digital Linear Tape (DLT) technology uses multichannel linear or serpentine recording. Linear or serpentine technology uses a multichannel tape. The tape carries data in parallel channels that run past a single stationary head. Each of the channels passes over its own write element within the head. The use of four channels with the DLT 8000 essentially doubles data transfer rates compared to the DLT 4000 (two channels).

Media and read/write head durability further distinguishes Digital Linear Tape technology from other offerings. DLT implements a simple tape path and operates at a low constant tension, with the tape head being stationary, helping to minimize wear and tear on both tape and heads. In contrast, helical scan technology utilizes a read/write head positioned on a rotating drum. The drum lays data down diagonally across a slow-moving tape. Because the tape is wrapped around the rotating drum, tape and head life are usually lower.

Future Digital Linear Tape products will easily grow in capacity by increasing bit density. Performance improvements occur through the addition of new heads and channels, or by increasing the tape speed. Note, however, that future DLT drives and media should have the same form factor. Thus, they should be compatible with today's Sun StorEdge L700 tape library.

Digital Linear Tape offers several advanced features, such as full SCSI-2 command set implementation, built-in diagnostics, and a high (native) data transfer rate of 6 MB/second. The current version of DLT 8000 tapes have a native capacity of 40 GB per cartridge. The DLT cost per MB is comparable to 8-mm technology. As the DLT technology is evolving to even higher capacity tapes and higher transfer rates, it is a suitable option for enterprise environments where storage needs are increasing rapidly.

### Adaptive Cache Buffering Scheme

The DLT transfer rate could surpass that of many host computers. DLT tape overcomes this potential issue by using an adaptive cache buffering scheme. Host data rates are monitored and the drive automatically adjusts its transfer rate to match that of the system. This helps minimize the number of times the drive has to stop and reposition.



### 9840 Tape Technology Overview

The 9840 tape drive is a high-performance tape drive designed for the enterprise and multiplatform environments. Performance characteristics of the drive are shown in the table below.

Tape load and initialize to ready	5 sec.
Search time	8 sec. (first search) and 11 sec. (average)
Maximum rewind time	16 sec.
Data buffer size	8 MB/drive
Maximum block size	256 KB

The 9840 tape cartridge is a 0.5-inch cartridge and includes both the supply and takeup reels. This design allows for 5 second load and 11 seconds average access time. When inserted in the drive, the cartridge and tape are pressed against the read/write path in the drive, and the drive servo mechanisms engage the supply and takeup reels in the cartridge. Each cartridge weighs 262 grams or 9.17 ounces. The media itself is based on advanced media particle technology with polyethylene napthalate (PEN) substrate. Native capacity of each cartridge is 20 GB and archival life is estimated at 15 to 30 years.

The 9840 was designed to work in automated environments and specifically targets environments needing fast cartridge loads (that is, fast cartridge hand-offs from the library gripper to the drive). This allows for fast access to the first byte and frees the library to service other mount/dismount requests. With a load time of five seconds, the 9840 significantly outperforms any other tape drive. The following table lists the rates for several characteristics of the 9840 drive.

Data transfer rate (uncompressed)	10 MB/sec.
Load time	5 sec.
Unload time (includes rewind)	4 sec.
Average search time (excluding load)	8 sec.
Average rewind time	8 sec.
Time to backup 100 MB	21 sec.
Time to locate (load and search)	12 sec.

### **Vision System**

The Sun StorEdge L700 tape library uses a vision system for cartridge management, adaptive targeting, and self-calibration. Due to this advanced capability, there is no scheduled manual calibration or other maintenance of the Sun StorEdge L700 tape library. In addition, this system not only reads regular bar code labels, but also marginal bar code labels that scanning systems have difficulty reading. Another function of the vision system is the ability to read multiple types of bar codes including the traditional StorageTek Tri-Optic bar code labels, CompacTape IV, and 9840 Tri-Optic labels.



# **Bar Code Label Support**

Cartridge labels can be purchased through StorageTek by calling 1-800-905-8502 (US).

**Note:** With multimedia, it is highly recommended that all tape labels be purchased directly from *StorageTek. Standard DLT labels may lower library performance.* 

# **Cartridge Access Port (CAP)**

The cartridge access port (CAP) contains up to 20 cartridges in four 5-cartridge, removable magazines. An additional CAP can be purchased to allow loading of up to 40 cartridges (total). (Note that utilizing the second CAP replaces the viewing window of the library.)

The cartridge access port(s) can be controlled via either software or the front panel. If using backup software, it is recommended that the software be used to transfer cartridges from the bins to the cartridge access ports (and vice versa), as this keeps the inventory correct within both the software and the hardware. In the offline mode, the cartridge access port(s) can be accessed via the front panel without problems.

### **Removable Magazines**

The removable magazines boast a patented easy-loading feature that allows them to swing out for loading and unloading, or lift out for remote storage or vaulting.

### **Gripper Mechanism**

The Sun StorEdge L700 tape library's wide-based gripper mechanism enhances cartridge stability and enables faster moves. The gripper and cartridge slot design allow efficient handling of DLT 8000, LTO, and 9840 cartridges. In addition, the advanced cartridge-cell design provides pinpoint cartridge location resulting in simpler mechanics. That means that the gripper mechanism need not reposition the cartridge, thus allowing faster, more accurate, and reliable movements.

The library also features fast audit times. An audit of the library's cartridges and drives takes at most five minutes with a fully loaded library.

### **Operator Panel**

The operator panel contains buttons, indicators, and a large graphic display. The panel shows cartridge access port information, tape library and drive status, tape library and drive configuration, test sequences, and error and event information. The panel is also capable of showing the current firmware for the robotics and the drives.



### **Architectural Design**

The following figures depict the architectural design of the Sun StorEdge<sup>™</sup> L700 tape library.



Figure 2. Sun StorEdge L700 tape library major external components

Major external components of the Sun StorEdge L700 tape library are shown in the figure above. These features are:

- 1. Expansion frame
- 2. Rear door
- 3. Drive access door
- 4. Right front door
- 5. Operator panel
- 6. Optional cartridge access port (CAP)
- 7. Standard cartridge access port (CAP)
- 8. Left front door





Figure 3. Sun StorEdge L700 tape library electronic components

The major electronic components of the library are shown in the figure above. These components are located behind the right front door of the library.

- 1. Main processor card (MPC) and associated logic cards
- 2. Fan tray assembly
- 3. Standard DC power supply
- 4. Standard AC power distribution unit (PDU)
- 5. AC power cable
- 6. Circuit breaker
- 7. Optional second power cable
- 8. Optional second circuit breaker
- 9. Optional AC power distribution unit (PDU)
- 10. Library-to-host SCSI I/O connectors
- 11. Optional second DC power supply
- 12. Internal host-to-library controller cable
- 13. MPC card SCSI control connectors
- 14. Fibre Channel connections



### Reliability

The Sun StorEdge<sup>™</sup> L700 library robotics are designed, built and tested for extreme durability.

- Mean swaps between failure (MSBF): 1,000,000
- Mean time between failure (MTBF): 70,000 power-on hours (robotics)

# Availability

The Sun StorEdge L700 library offers high reliability through several functional characteristics.

• Tape drives and trays

The tape drives and power supplies reside in hot-pluggable, customer-serviceable trays, which can be quickly replaced without special tools. The drive trays use blind-mate drawer connectors, making drive replacement easy.

#### Optional redundant power supplies

The Sun StorEdge L700 tape library features optional redundant power supplies (for the robot only). Firmware contains failure-monitoring capabilities. The hot-swappable power supplies share the load so, if one fails, the other continues without interrupting service.

The second power option allows running the unit from two power circuits. Note that the power to the robot is completely redundant, but drives 1 through 6 are one circuit and drives 7 through 12 are on the second circuit (for 9840 drives). Thus, if one circuit fails all the drives on that circuit go down. Drives 1 through 10 are one circuit and drives 11 through 20 are on the second circuit for DLT 8000 or LTO drives. The application must steer towards the operational drives (this is not simple failover).

• Cooling system

The Sun StorEdge L700 tape library's cooling system can continue to function while service personnel replace a cooling fan. The fans feature highly reliable ball-bearing construction specified for a mean time between failures (MTBF) of 70,000 hours. If one fan fails, operation continues uninterrupted. The firmware uses rotation sensing to monitor fan speed. If a fan begins to fail, it triggers a failure event notification.

#### • Messaging system

The Sun StorEdge L700 tape library's messaging system can notify personnel of types and locations of failures via e-mail and pages. A network port permits monitoring and configuration while the library is in use without disturbing data movement operations.

This library supports TapeAlert, which defines a standard notification format for possible system failures. The firmware monitors drive and library performance statistics to warn of possible drive or library component failure. The automated notification system sends a warning when a drive or library performance parameters fall below specified limits.

#### • Streamlined subassemblies

All subassemblies have been streamlined. For example, cabling was simplified to reduce the number of connectors. Also, the cartridge-gripper mechanism uses a quiet, simple design resulting in high performance. This minimalist approach enables the Sun StorEdge L700 tape library to yield both high value and reliability.



#### • Maintenance

The Sun StorEdge L700 tape library requires no periodic maintenance — no lubrication or belt retensioning. It was designed with highly integrated electronics. All the main library functions reside on a single controller card, resulting in a more reliable, cost-effective solution than a motherboard with plug-in modules.

#### • Vision system

Self-calibration of the Sun StorEdge L700 tape library's patented vision system enables it to adapt to any mechanical parameters that might change over time. It makes a more robust, reliable library that performs dependably over the long run.

#### • 9840 media

The 9840 media does not require retensioning, which means that the cartridge does not periodically have to be loaded into a drive and the media retensioned. The benefit is that the data and all drives are continuously available. No drives need to be dedicated to maintenance functions. In addition, the 9840 media can be stored flat or on edge without media distortion or loss of data.

#### • Service access requirements

The Sun StorEdge L700 tape library has a full-size door on its right side (when viewed from the front) that provides access to the drives and host cables. This door requires a clearance of 3 feet. No other equipment can be placed in this clearance space in order to ensure space for servicing.



# **General Specifications**

Feature	Specifications
Technology	9840, LTO, and DLT 8000 <sup>1</sup>
Capacity (native) • 9840 Tape • DLT 8000 • LTO	<ul> <li>13.8 TB</li> <li>27.6 TB</li> <li>67.8 TB</li> </ul>
Sustained Transfer Rate • 9840 Tape • DLT 8000 • LTO	<ul> <li>120 MB/sec. native (concurrent operation of all 12 drives)</li> <li>120 MB/sec. native (concurrent operation of all 20 drives)</li> <li>300 MB/sec. native (concurrent operation of all 20 drives)</li> </ul>
Cartridge Capacity • 9840 Tape • DLT 8000 • LTO	<ul> <li>20 GB native</li> <li>40 GB native</li> <li>100 GB native</li> </ul>
Average Cartridge Swap Time	7 seconds
Robotics MSBF	1,000,000 swaps
Robotics MTBF	70,000 power-on hours
Drive MTBF	110,000 power-on hours
Drive Head Life	30,000 hours minimum
Media Life • 9840 Tape • DLT 8000 • LTO	<ul> <li>80,000 write/read passes (minimum)</li> <li>Average 1,000,000 passes, 15,000 uses</li> <li>1,000,000 passes</li> </ul>
Magazine Life	45,000 swaps
<ul><li>Average Tape Access Time</li><li>9840 Tape</li><li>DLT 8000</li><li>LTO</li></ul>	<ul><li>11 seconds</li><li>60 seconds</li><li>60 seconds</li></ul>
<ul><li>Tape Load Time (to BOT)</li><li>9840 Tape</li><li>DLT 8000</li><li>LTO</li></ul>	<ul> <li>4 seconds</li> <li>48 seconds</li> <li>48 seconds</li> </ul>
<ul><li>Tape Unload Time (from BOT)</li><li>9840 Tape</li><li>DLT 8000</li><li>LTO</li></ul>	<ul> <li>4 seconds</li> <li>17 seconds</li> <li>17 seconds</li> </ul>
Tape Rewind Time (max.) • 9840 Tape • DLT 8000 • LTO	<ul> <li>16 seconds</li> <li>120 seconds</li> <li>120 seconds</li> </ul>



Feature	Specifications	
Firmware Level	9840 drive: V203 or greater DLT 8000 drive: V43 or greater LTO drive:V1400 Robotics: V2.3.0 or later	
Operating Interface	SCSI II or FC interface	
Control Panel	'anel       Backlit LCD status display         Select buttons to cross menu items         LED indicator light (operation/fault status/diagnostic)	
Inventory Time Less than 6 minutes (fully loaded, with barcodes)		
<ol> <li>DLT 8000 drives are read and write compatible back to the DLT 4000 and DLT 7000 formats.</li> <li>Sun customers typically experience a 1.4:1 compression ratio</li> </ol>		

# **Physical Characteristics**

Feature	Specifications
Size	Height: 72 inches (183 cm) Width: 62 inches (156 cm) Depth without expansion door: 37.5 inches (95 cm) Depth with expansion door: 43.5 inches (110 cm)
Footprint	For servicing: 56 ft <sup>2</sup> (approximately 7 ft. deep x 8 ft. wide)
Weight (without drives and cartridges)	941 pounds (427 kg)
Weight (with 12 9840 drives, 690 9840 cartridges, and expansion door)	1,710 pounds (776 kg)
Weight (with 20 DLT 8000 drives, 690 DLT 8000 cartridges, and expansion door)	1,800 pounds (755 kg)
Weight (with 20 LTO drives, 690 cartridges, and expansion door)	1,800 pounds (755 kg)
Service Area Requirements	Access door and right side door open — 7.6 feet (2.3 m) Rear door and right front door open — 6.9 feet (2.1 m)
Operating Interface	Differential, fast/wide SCSI-2 interfaces
Diagnostic Interface	<ul> <li>Five serial interface connections (RS-232)</li> <li>Two for host connections</li> <li>One for factory use</li> <li>One for customer service engineer port</li> <li>One for downloading code to flash memory</li> </ul>
Control Panel	Backlight Real-time status display Full diagnostic capability Password protection



# **Environmental Specifications**

Po	wer Specifications: Library Enclosure	
•	Power Cable (US/Canada)	100 VAC UL/CSA
•	Power Cable (international)	200 to 240 VAC HAR
•	Input Voltage Range	90 to 254 VAC
•	Nominal Voltage (per power supply)	120 or 240 VAC
•	Power Configuration (US/Canada)	Single phase 100 VAC, 47 to 63 Hz, 20 A service, 3 wire
•	Power Configuration (international)	Single phase 200 to 240 VAC, 47 to 63 Hz, 10 A service, 3 wire
•	Power Consumption	210 W
•	Maximum Heat Output	716 BTUH
Po	wer Specifications: Single Drive Column	
•	Power Cable (US/Canada)	120 VAC UL/CSA
•	Power Cable (international)	200 to 240 VAC HAR
•	Input Voltage Range	90 to 254 VAC
•	Nominal Voltage	120 or 240 VAC
•	Power Configuration (US/Canada)	Single phase 120 VAC, 47 to 63 Hz, 6A service
•	Power Configuration (international)	Single phase 200 to 240 VAC, 47 to 63 Hz, 3A service
•	Power Consumption	972 W
•	Maximum Heat Output (10 drives)	3,314 BTUH
O	perating Environment	
•	Relative Humidity	20 to 80 percent, noncondensing
•	Temperature	15 to 32 degrees C (59 to 90 degrees F)
•	Altitude	Sea level to 8,000 ft. (3,050 m)
No	on-Operating Environment	
•	Humidity	5 to 95 percent, non-condensing
•	Temperature	-20 to 60 degrees C (-40 to 140 degrees F)
•	Altitude	Sea level to 50,000 ft. (15,240 m) shipping
		Sea level to 10,000 ft. (3,050 m) storage
Safety		UL1950 listed
		CSA C22.2-No. 950-M89
		TUV-EN60950
RI	FI/EMI	FCC Part 15B Class A
		CE Mark
		VCCI Class A



### **Operating Environment Support**

• Solaris<sup>™</sup> 2.6, 7, and 8 Operating Environment (with patch)

### **Hardware Support**

The Sun StorEdge<sup>™</sup> L700 tape library supports the following Sun<sup>™</sup> hardware:

- Sun Enterprise<sup>™</sup> 220R, 250, 420R, 450, 3500–6500, and 10000 servers
- Sun Fire<sup>™</sup> 280R, V880, 3800, 4800, 4810, 6800, and 15000 servers
- Sun Blade<sup>™</sup> 100 and 1000 workstations
- Ultra<sup>™</sup> 2, 5, 10, 60, and 80 workstations

Other Sun hardware is not recommended due to Sun StorEdge L700 tape library performance demands. Refer to the section "Maximum Connect for Drive Technologies by Platform," below, for additional system support information.

### Drives, Host Adapters, and SCSI Configurations

- Two drives maximum per X1065A host adapter. Note that customers can theoretically connect more than two drives to the same bus, but it is not recommended due to performance loss.
- Sharing of tapes/drives by multiple hosts is possible.
- Recommended that no other devices (disks, etc.) are on any SCSI bus with the drives.
- Robotics have their own SCSI ID and are attached via a separate SCSI bus.
- Uneven and even numbers of drives are supported.
- The longest supported length of the SCSI bus is 12 meters. Note that this is NOT merely the SCSI cable length, but the total length the SCSI signal has to travel. Sun includes a 3-meter SCSI cable with each drive. This cable is part of the total SCSI signal length. There is an additional 1.5 feet of SCSI cable length within the library for each tape drive.

The following table depicts the maximum number of Sun StorEdge L700 tape libraries as well as tape drives that can be hooked up to each server. For additional supportable configurations, see the product support matrix at:

http://rmqual.ebay/Qual\_Docs/Data\_Protection\_Prod\_Supp\_Matrix\_3.0.pdf



### Maximum Connect for Drive Technologies by Platform

The table below lists the maximum connect for drive technologies by platform. Note that these figures assume the maximum speed processors for each system listed.

Platform	HvD SCSI HBA Support	FC HBA Support	Max. DLT 8000 SCSI	Max. 9840A SCSI	Max. 9840A FC	Max. LTO SCSI
Sun Fire 15000	X6541A	X6727A, X6799A	270	176	294	164
Sun Enterprise 10000	X1065A	X6727A, X6799A	96	60	72	36
Sun Fire 6800	X6541A, X6749A	X6727A, X6799A, X6748A	120	76	96	72
Sun Fire 4800/4810	X6541A, X6749A	X6727A, X6799A, X6748A	60	36	48	36
Sun Fire 3800	X6749A	X6748A	60	36	48	36
Sun Enterprise 6500	X1065A	X6727A, X6799A	64	42	48	40
Sun Enterprise 4500/5500	X1065A	X6727A, X6799A	32	20	30	18
Sun Enterprise 3500	X1065A	X6727A, X6799A	16	12	16	10
Sun Enterprise 450	X6541A	X6727A, X6799A	24	16	16	16
Sun Enterprise 250	X6541A	X6727A, X6799A	12	8	8	8
Sun Fire V880	X6541A	X6727A, X6799A	48	30	36	20
Sun Enterprise 420R	X6541A	X6727A, X6799A	12	6	6	6
Sun Fire 280R	X6541A	X6727A, X6799A	12	8	12	8
Sun Enterprise 220R	X6541A	X6727A, X6799A	12	6	6	6
Sun Blade 1000	X6541A	X6727A, X6799A	12	8	12	8
Ultra 80	X6541A	X6727A, X6799A	12	6	6	6
Ultra 60	X6541A	X6727A, X6799A	12	6	6	6
Sun Blade 100	X6541A	X6727A, X6799A	2	Not advised	Not advised	2
Ultra 10	X6541A	X6727A, X6799A	2	Not advised	Not advised	1
Ultra 5	X6541A	X6727A, X6799A	2	Not advised	Not advised	1
Ultra 2	X1065A	X6727A, X6799A	4	Not advised	Not advised	2



# **System Configuration**

### Media Compatibility

DLT 8000 drives are read and write compatible back to the DLT 4000 and DLT 7000 formats.

### **Tape Drive Cleaning**

Two dedicated cleaning cartridge locations are provided. These locations are in addition to the data cartridge cells.

### **Diagnostics Cartridges**

Dedicated slots for diagnostic tapes are part of the basic configuration. These tapes do not contain any diagnostic software, but are used to determine if the library robot is functioning properly. These locations are in addition to the data cartridge cells.



### **System Administration**

### **LCD Control Panel**

The Sun StorEdge<sup>™</sup> L700 library control panel contains the necessary routine to enable the library configurations using the control panel and can run some diagnostic routines.

### Diagnostics

The Sun StorEdge L700 tape library includes extensive built-in diagnostics that can be used to conduct system tests. Diagnostics are stored in flash memory and are divided into three levels:

- Startup
- Run-time
- Remote

At power-up, or reset, the Sun StorEdge L700 tape library runs through a self-check initialization sequence that verifies all major systems are functional and operating within normal ranges. The system configuration, vision and targeting, servo ranges and operations, tape drive interfaces, operator panel and tape inventory are all checked, before the library goes ready. Errors that would prohibit normal use of the library cause the startup sequence to terminate, and the fault to be displayed on the front operator panel.

Run-time diagnostics can be run locally from the front operator panel of the Sun StorEdge L700 tape library or remotely via a serial port. With the run-time diagnostics, the library robotics and tape drives can be exercised and tested. The following diagnostic functions can be run:

- Get and put a tape cartridge to and from a cell, with full range of robotic motion and reach tested
- Mount and dismount cartridge to a selected tape drive
- Run "demo mode" to exercise random puts and gets of tape cartridges throughout the library
- Initiate tape drive cleaning
- View the fault symptom code event log
- View library and drive firmware levels

# Software Support

#### **VERITAS NetBackup and Solstice Backup™ Software**

The Sun StorEdge L700 tape library is supported by VERITAS NetBackup software, Solstice Backup<sup>™</sup> software, and many other storage management software applications. If VERITAS NetBackup software is used, a robotics license is needed for every drive that is used in the library. If Solstice Backup software is used, an autochanger software module license (with unlimited slots) is required.

**Note:** Solstice Backup software does not currently support multimedia. Also note that some versions of VERITAS NetBackup and Solstice Backup software may require patches.



### Third-Party Software Support

For information on the third-party application software supported by the Sun StorEdge L180 library, consult the following web site:

http://webhome.ebay/networkstorage/products/software-compatibility.html

### **Database Applications Support**

The Sun StorEdge L700 library is supported on leading database applications as shown in the table below.

Database	Solstice Backup	VERITAS NetBackup
Oracle on UNIX <sup>®</sup> /Solaris <sup>™</sup> Operating Environment	X	X
Oracle on Microsoft Windows NT	X	X
SAP on UNIX/Solaris Operating Environment	X	X
SAP on Microsoft Windows NT	X	X
Microsoft Exchange on UNIX/Solaris Operating Environment		
Microsoft SQL Server	X	X
Informix on UNIX/Solaris Operating Environment Informix on Microsoft Windows NT	X X	X
Lotus Notes on Microsoft Windows NT	X	Starts with 3.4
Lotus Notes on UNIX/Solaris Operating Environment	X	Starts with 3.4
Sybase on UNIX/Solaris Operating Environment Sybase on Microsoft Windows NT	X	X

### **Useful Software Commands**

For information about software commands, refer to the *Solaris Handbook for SMCC Peripherals* or the AnswerBook<sup>m</sup> software documentation for the operating system. The *Solaris Handbook for SMCC Peripherals* also describes how to determine which SCSI target IDs are available and how to configure the system after installation.



### **Part Numbers**

The part numbers for the Sun StorEdge<sup>™</sup> L700 tape library are listed below.

Part Number	Description
SG-XLIB700-BASE3	Sun StorEdge L700 tape library enclosure - 228-slot base configuration
SG-XCTXP180A-L700	168-slot expansion kit to get from 228 to 396 slots; includes 168 cartridge cells (cartridges sold separately)
SG-XLIB9840-DRV	Sun StorEdge L700 tape library 9840 tape drive
SG-XLIB9840FC-DRV	Sun StorEdge L700 tape library 9840 Fibre Channel tape drive
SG-XLIBFCCARD	Sun StorEdge L700 tape library robotics card
SG-XMED9840-STRKIT	9840 media starter kit with 100 cartridges, 5 cleaning cartridges, and 100 barcode labels (000-000 to 000-200)
SG-XMED9840-20	9840 cartridges (package of 20)
SG-XMED9840CL-5	9840 cleaning cartridges (package of 5)
SG-XMEDCART-1MAG	Tape library media magazine; holds 5 cartridges (9840)
SG-XTAPDLT8-DRV	Sun StorEdge L700 tape library DLT 8000 tape drive option
SG-XTAPLTO-DRV	Sun StorEdge L700 tape library LTO tape drive option
SG-XLIB700-2POWER	Sun StorEdge L700 tape library additional drive and redundant power supply
SG-XLIB700-DOOR	Sun StorEdge L700 tape library expansion door with 294 cartridge slots
SG-XLIB700-CAP	Sun StorEdge L700 tape library cartridge access port with 20 cartridge load port
SG-XMEDDLTCIV-10	DLT 8000 cartridges (package of 10)
SG-XMEDLTO100GB-10	LTO cartridges (package of 10)
SG-XMEDDLTCL-10	DLT 8000 cleaning cartridges (package of 10)
SG-XMEDLTOSEACL-10	LTO cleaning cartridges (package of 10)
SG-XMONLIBSWL700	Library monitoring software; 1 monitor kit: enabling key and CD-ROM manual
X6541A	Dual-channel differential UltraSCSI host adapter (PCI)
X1065A	SBus ultra differential fast/wide intelligent SCSI-2 host adapter

**Note:** With multimedia, it is highly recommended that all tape labels be purchased directly from StorageTek. Call 1-800-905-8502. Standard DLT labels can lower library performance.



# **Configuration Information**

The following is information regarding what the customer gets with each part number when ordered through Sun:

#### • Library enclosure (SG-XLIBL700-BASE3)

- Twenty-cartridge access port (CAP)
- Drive tower (holds up to six 9840 drives or ten DLT 8000 drives)
- 228 cartridge slots
- Power distribution unit
- Power supply
- 3-meter power cord
- Four media magazines (each is a five-cartridge removable magazine)
- Operations manual
- Installation guide
- Terminator and 3-meter SCSI data cable

#### • 9840 20-GB SCSI tape drive (SG-XLIB9840-DRV)

- 9840 drive with Sun StorEdge L700 tray, power supply and internal SCSI cable (no power cable required)
- SCSI differential terminator, SCSI daisy-chain cable
- 6-meter SCSI library-to-host data cable
- User reference manual
- Installation kit
- 9840 20-GB FC tape drive (SG-XTAP9840FC-DRV)
  - 9840 drive with Sun StorEdge L700 tray, power supply and internal FC cable (no power cable required
  - 6-meter FC library-to-host data cable
  - User reference manual
  - Installation kit
- DLT 8000 40-GB SCSI tape drive (SG-XTAPDLT8-DRV)
  - DLT 8000 drive with Sun StorEdge L700 tray, power supply and internal SCSI cable (no power cable required)
  - SCSI differential terminator, SCSI daisy-chain cable
  - 6-meter SCSI library-to-host data cable
  - User reference manual
  - Installation kit



#### • LTO 100-GB SCSI tape drive (SG-XTAPLTO-DRV)

- LTO drive with Sun StorEdge L700 tray, power supply and internal SCSI cable (no power cable required)
- SCSI differential terminator, SCSI daisy-chain cable
- 6-meter SCSI library-to-host data cable
- User reference manual
- Installation kit
- Additional drive tower and power supply (SG-XLIBL700-2POWER)
  - Drive tower with installation kit
  - Power distribution unit with installation kit
  - Power supply with installation kit
  - 3-meter power cord
  - One cleaning cartridge

#### • Expansion door (SG-XLIBL700-DOOR)

- Expansion unit (294 cartridge slots)
- Installation kit

#### • 20-cartridge access port (SG-XLIBL700-CAP)

- CAP hardware (that is, front window)
- Four media magazines
- Installation kit

#### • Media starter kit (SG-XMED9840-STRKIT)

- 100 data cartridges
- Five 9840 cleaning cartridges
- One set of 200 barcode labels

#### • 9840 Media (SG-XMED9840-20)

- Twenty 9840 data cartridges

#### • 9840 cleaning cartridges (SG-XMED9840CL-5)

- Five 9840 cleaning cartridges
- DLT 8000 media (SG-XMEDDLTCIV-10)
  - Ten DLT 8000 cartridges
- DLT 8000 cleaning cartridges (SG-XMEDDLTCL-10)
  - Ten DLT 8000 cleaning cartridges
- Media magazine (SG-XMEDCART-1MAG)
  - Media magazine, which holds up to five media cartridges (contains no media)



# **Ordering Flowcharts**

The following table depicts typical ordering process for the Sun StorEdge L700 tape library using only 9840 technology.

Ste	p Number	Marketing Part No.	<b>Req./Optional</b>
1.	Order library enclosure, 228 slots	SG-XLIB700-BASE3	Required
2.	<ul> <li>Order required no. of 9840 drives per library</li> <li>Sun Enterprise<sup>™</sup> 450 server: 12 drives max.</li> <li>Sun Enterprise 3X00 server: 12 drives max.</li> <li>Sun Enterprise 4X00, 5X00, 6X00 servers: 12 drives max.</li> <li>Sun Enterprise 10000 server: 12 drives max.</li> </ul>	SG-XLIB9840-DRV	Optional
3.	Order media starter kit	SG-XMED9840-STRKIT	Required
4.	<ul> <li>Order required no. of host bus adapters</li> <li>X6541A for Sun Enterprise 450 server — 1 adapter per 4 drives</li> <li>X1065A for all other servers — 1 adapter per 2 drives</li> </ul>	X6541A or X1065A	Required
5.	Order additional drive tower if more than six drives are used (Note that adding an additional drive tower sacrifices 60 cartridge slots)	SG-XLIB700-2POWER	Optional
6.	Order expansion door if more than 396 cartridge slots are needed	SG-XLIB700-DOOR	Optional
7.	Order additional cartridge access port if more than 20 load slots needed	SG-XLIB700-CAP	Optional
8.	Order additional media cartridges as appropriate	SG-XMED9840-20	Optional
9.	Order additional media magazines as appropriate — 1 to 4 media magazines per cartridge access port	SG-XMEDCART-1MAG	Optional
10.	Order additional cleaning cartridges as appropriate	SG-XMED9840CL-5	Optional
11.	Order backup/restore application of choice – Solstice Backup <sup>™</sup> software – VERITAS NetBackup software	See price book for part numbers and ordering information	Optional
12.	Order 12-meter cable if one longer than 6 meters is needed (6-meter cable is included with the library)	X979A	Optional
13.	Order 168-slot expansion kit to get from 228 to 396 slots	SG-XCTXP180A-L700	Optional
14.	Order library monitoring software	SG-XMONLIBSWL700	Optional



The following table depicts typical ordering process for the Sun StorEdge L700 tape library using only DLT 8000 technology.

Ster	) Number	Marketing Part No.	<b>Req./Optional</b>
1.	Order library enclosure, 228 slots	SG-XLIB700-BASE3	Required
2.	<ul> <li>Order required no. of DLT 8000 drives</li> <li>Sun Enterprise 450 server: 4 drives max.</li> <li>Sun Enterprise 3X00 server: 8 drives max.</li> <li>Sun Enterprise 4X00, 5X00, 6X00 servers: 12 drives max.</li> <li>Sun Enterprise 10000: 24 drives max.</li> </ul>	SG-XTAPDLT8-DRV	Optional
3.	<ul> <li>Order required no. of host bus adapters</li> <li>X6541A for Sun Enterprise 450 server — 1 adapter per 4 drives</li> <li>X1065A for all other servers — 1 adapter per 2 drives</li> </ul>	X6541A or X1065A	Required
4.	Order additional drive tower if more than ten drives are used (Note that adding an additional drive tower sacrifices 60 cartridge slots)	SG-XLIB700-2POWER	Optional
5.	Order expansion door if more than 396 cartridge slots are needed	SG-XLIB700-DOOR	Optional
6.	Order additional cartridge access port if more than 20 load slots needed	SG-XLIB700-CAP	Optional
7.	Order additional media cartridges as appropriate	SG-XMEDDLTCIV-10	Optional
8.	Order additional media magazines as appropriate — 1 to 4 media magazines per cartridge access port	SG-XMEDCART-1MAG	Optional
9.	Order additional cleaning cartridges as appropriate	SG-XMEDDLTCL-10	Optional
10.	Order backup/restore application of choice <ul> <li>Solstice Backup software</li> <li>VERITAS NetBackup software</li> </ul>	See price book for part numbers and ordering information	Optional
11.	Order 12-meter cable if one longer than 6 meters is needed (6-meter cable is included with the library)	Х979А	Optional
12.	Order 168-slot expansion kit to get from 228 to 396 slots	SG-XCTXP180A-L700	Optional
13.	Order library monitoring software	SG-XMONLIBSWL700	Optional



The following table depicts typical ordering process for the Sun StorEdge L700 tape library using only LTO technology.

Step	) Number	Marketing Part No.	<b>Req./Optional</b>
1.	Order library enclosure, 228 slots	SG-XLIB700-BASE3	Required
2.	<ul> <li>Order required no. of LTO drives</li> <li>Sun Enterprise 450 server: 4 drives max.</li> <li>Sun Enterprise 3X00 server: 8 drives max.</li> <li>Sun Enterprise 4X00, 5X00, 6X00 servers: 12 drives max.</li> <li>Sun Enterprise 10000: 24 drives max.</li> </ul>	SG-XTAPLTO-DRV	Optional
3.	<ul> <li>Order required no. of host bus adapters</li> <li>X6541A for Sun Enterprise 450 server — 1 adapter per 4 drives</li> <li>X1065A for all other servers — 1 adapter per 2 drives</li> </ul>	X6541A or X1065A	Required
4.	Order additional drive tower if more than ten drives are used (Note that adding an additional drive tower sacrifices 60 cartridge slots)	SG-XLIB700-2POWER	Optional
5.	Order expansion door if more than 396 cartridge slots are needed	SG-XLIB700-DOOR	Optional
6.	Order additional cartridge access port if more than 20 load slots needed	SG-XLIB700-CAP	Optional
7.	Order additional media cartridges as appropriate	SG-XMEDLTO100GB-10	Optional
8.	Order additional media magazines as appropriate — 1 to 4 media magazines per cartridge access port	SG-XMEDCART-1MAG	Optional
9.	Order additional cleaning cartridges as appropriate	SG-XMEDLTOSEACL-10	Optional
10.	Order backup/restore application of choice <ul> <li>Solstice Backup software</li> <li>VERITAS NetBackup software</li> </ul>	See price book for part numbers and ordering information	Optional
11.	Order 12-meter cable if one longer than 6 meters is needed (6-meter cable is included with the library)	X979A	Optional
12.	Order 168-slot expansion kit to get from 228 to 396 slots	SG-XCTXP180A-L700	Optional
13.	Order library monitoring software	SG-XMONLIBSWL700	Optional



The SunSpectrum<sup>sM</sup> program is an innovative and flexible service offering that allows customers to choose the level of service best suited to their needs ranging from mission-critical support for maximum solution availability to backup assistance for self-support customers. The SunSpectrum program provides a simple pricing structure in which a single fee covers support for an entire system, including related hardware and peripherals, the Solaris<sup>™</sup> Operating Environment software, and telephone support for Sun software packages. The majority of Sun's customers today take advantage of the SunSpectrum program, underscoring the value it represents. Customers should check with their local Sun Enterprise Services representative for program/feature variance and availability in their area.

### **Support Contracts**

SunSpectrum program support contracts are available both during and after the warranty program. Customers may choose to uplift the service and support agreement to meet their business needs by purchasing a SunSpectrum contract. For more information on the SunSpectrum program offerings refer to the following URL:

http://service.central/TS/ESP/SunSpectrum/Feature\_Matrix/index.html.

The four levels of SunSpectrum support contracts are outlined below.

### SunSpectrum Program Support

Program	Description
Mission-Critical SunSpectrum Platinum <sup>s™</sup> Support	Designed to support client-server, mission critical solutions by focusing on failure prevention, rapid recovery and year round technical services planning. Support is provided 24x7.
Business-Critical SunSpectrum Gold <sup>s</sup> Support	Includes a complete package of proactive and responsive services for customers who require maximum uptime for their strategic business-critical systems. Support is provided 24x7.
System Coverage SunSpectrum Silver <sup>s™</sup> Support	Combines the service expertise, responsive on-site support and technical support by telephone and SunSolve <sup>™</sup> CD/on-line services. Support is provided 8 a.m. to 8 p.m. Mon. through Fri.
Self-Directed SunSpectrum Bronze <sup>s™</sup> Support	Provided for customers who rely primarily upon their own in-house service capabilities. Enables customers to deliver high quality service by giving them access to UNIX <sup>®</sup> expertise, Sun certified replacement parts, software releases and technical tools. Support is provided 8 a.m. to 5 p.m. Mon. through Fri.

The Sun StorEdge<sup>™</sup> L700 tape library is supported only by the SunSpectrum Gold or Platinum program levels.

### Warranty

The Sun StorEdge L700 tape library comes with a one-year warranty with 15-day parts exchange.



Actuators	Robotic components that move inside the library to manipulate cartridges. These include the gripper, extension axis, and vertical and horizontal axes.
Archive	The process of moving data from one medium to another where it is stored for later use.
Autoloader	A peripheral device that contains
	• A mechanism for moving cartridges sequentially or under program control
	Several storage locations for storage media
	• One drive capable of reading or writing the media
	Interface circuitry
	When commanded by a host system, autochangers can transport media back and forth between storage locations and the drive residing in the autoloader.
Automatic tape library	A robotic storage and retrieval system for Digital Linear Tape cartridges.
Backup	The process of copying data to a secondary medium for protection in the event that the original copy is lost and needs to be recovered.
Bar code label	The identification label on Digital Linear Tape cartridges.
Bin	A storage receptacle for a tape cartridge.
Cartridge access port (CAP)	The operator-accessible component of the library that allows cartridges to be import/export loaded and unloaded into/from the library.
Compression	A procedure in which data is transformed by the removal of redundant information in order to reduce the number of bits required to represent the data.
Control panel	The panel on the front of the library that contains the Status Display Area, as well as the indicators and control button.
cPCI	The "c" in cPCI stands for compact. PCI connectors on board-level devices can use compact PCI (cPCI) connectors.
Differential	See Single-ended.
DLT	Digital Linear Tape. Linear tape recording technology (contrasted with helical scan). Digital Linear Tape technology segments tape media into parallel, horizontal tracks, and records data by running the tape past a stationary head. Digital Linear Tape provides higher performance than helical scan technology.
Fast/wide SCSI	Data transfer rate of 20 MB per second. Wide devices can be connected to a narrow SCSI interface, but the extra data lines must be terminated.



Helical scan	A means of recording data in narrow tracks that run diagonally across the tape. Formats include 4-mm, 8-mm, and 19-mm, and half-inch tape.
Host	The host computer system acting as controller for the drive.
Host adapter	A device that connects a peripheral device I/O protocol and medium to the computer system's I/O bus.
Host computer	The computer that issues SCSI commands to control the library robotics.
HSM	Hierarchical storage management. A method for keeping infrequently used data in secondary storage, then restoring it automatically when a user calls for the data. The underlying premise behind HSM is that if the most frequently used data is kept in the fastest (primary) storage, most of the time users perceive the overall system performance as if all the data were in fast storage. HSM software transparently "migrates" least frequently used data to more economical media, then restores it automatically as needed. HSM systems can provide users with performance and economy without sacrificing application portability or storage system transparency.
IOPS	Input/output operations per second, a measure of I/O performance usually used to quote random I/O performance.
LCD	Liquid crystal display.
Load	The process in which a drive takes in an inserted cartridge and goes online.
Load port	The operator-accessible component of the library that allows cartridges to be import/export loaded and unloaded into/from the library.
Magazine	A holder for tape cartridges used in robotic handling of media.
MCBF	Mean cycles between failure, an activity-dependent measure of reliability for a robotic cartridge handling system.
MSBF	Mean swaps between failure. A measure of reliability for the robotic cartridge handling system, this is the average expected number of full cartridge exchanges (that is, the cartridge is unloaded from the Digital Linear Tape drive and placed back into its storage slot, and a new cartridge is removed from its storage slot and loaded into the tape drive) between failures of equipment.
MTBF	Mean time between failure. This is the average expected time between failures of equipment, usually measured in operating hours.
MTTR	Mean time to repair.
Offline	A drive is offline if a tape is currently unloaded or not in the drive. The host has limited access, and cannot perform any commands that would cause tape motion. The host can, however, load a tape if one is inserted and can execute any diagnostic tests that do not require tape motion.
Online	A drive is online when a tape is loaded. The host has access to all command operations, including those that access the tape, set configurations and run diagnostic tests.



PCI	Peripheral component interconnect. PCI is an industry-standard bus used in servers, workstations, and PCs.
Pick	Preparation for placing it in another location.
Rear panel	The rear cosmetic panel of the library that contains the AC power switch, AC power receptacle and connectors for attaching external cabling to the library.
Robotics	The library robotics consist of the following components: gripper mechanism, vertical actuator, horizontal actuator, and extension actuator.
SBus	An I/O (input/output) bus used with host systems or boards designed according to SPARC <sup>™</sup> processor architecture.
SCSI	Small computer system interface. A standard command specification and command set that enables computers and peripherals to communicate with each other. Sun's current family of tape drives adhere to the SCSI-2 specification.
SCSI address	The octal representation of the unique address $(0-7)$ assigned to a narrow device, or hexadecimal representation of the unique address $(0-15)$ assigned to a wide SCSI device.
Sequential access	Sequential access devices store data sequentially in the order received. Tape devices are the most common sequential access devices. By contrast, disk drives are direct access devices, where data is stored in blocks, not necessarily sequentially.
Single-ended	SCSI devices can be single ended or differential. Single-ended devices transmit signals by setting a line in the cable to a pattern of high and low voltages in relation to a ground line. Differential devices send signals by swapping over high and low states between two lines. This is more expensive to implement, but reduces interference and allows longer cable lengths.
	Single-ended and differential devices must not be mixed on one SCSI bus.
SWIS/S	Single-ended, wide, intelligent SCSI/SBus host adapter.
Termination	A SCSI bus (or cable) can have many devices plugged into it, but the end of the cable furthest from the host computer must always be terminated to avoid signals being reflected back and interfering with other signals. The terminator both absorbs signals and provides power to the lines in the cable. For this reason, it must itself be provided with power. Terminators can be of two types, active and passive.
Tape library	Type of tape autochanger that allows media to be accessed randomly.
Throughput	A measure of sequential I/O performance, quoted in MB per second. <i>See</i> IOPS.
Transfer rate	The rate at which data is transferred from one device to another, for example from the host computer to the tape drive during backup.



All materials are available on SunWIN except where noted otherwise.

Collateral	Description	Purpose	Distribution	Token # or COMAC Order #
References				
<ul> <li>Sun StorEdge<sup>™</sup> L700 Tape Library, Just the Facts</li> </ul>	Technical Overview (this document)	Sales Tool	SunWIN, Reseller Web, E-mail	111576
– Sun StorEdge L700 Tape Library Data Sheet	Data Sheet	Sales Tool	SunWIN	111410
– Sun StorEdge L700 Tape Library Customer Presentation	Customer Presentation	Sales Tool	SunWIN	111572
– Sun StorEdge Product Family Overview Quick Reference Card	Quick Reference Card	Sales Tool	SunWIN	73691
– Planning Your Backup Architecture	White Paper	Sales Tool	SunWIN	101273
External Web Sites				
– Sun StorEdge L700 Tape Library, General Information	http://www.sun.com/storage/L700			
– Tape Backup Solutions Main Page	http://www.sun.com/storage/tape.html			
Internal Web Sites				
– Sun StorEdge L700 Product Overview	http://webhome.ebay/networkstorage/products/L700			
– Installation Information	http://scope.central			
- Field (SEs/Sales) information	http://onestop			
- Tape engineering information	http://rmqual.ebay			
– Software Support	<pre>http://webhome.ebay/networkstorage/products/ software-compatibility.html</pre>			

